

General information SimplifiedCard prepaidcard

The municipality will deposit your living allowance on your SimplifiedCard.

- The SimplifiedCard prepaid card is a **debit card**.
- The debit card works **anywhere in the Netherlands**.
- You can pay with it at **any pay terminal** and withdraw cash at every “Geldmaat” **automatic teller machine** (ATM).
- You can pay with your SimplifiedCard as long as there is **enough balance** on your card.
- You **cannot** have a negative balance on the card.
- You can withdraw money from **any ATM**, up to max **€250 per day**.
- You **cannot** deposit money (or have it deposited by someone else) on your SimplifiedCard.
- Only the municipality from which you receive the living allowances can top up your debit card.

Balance

It is not possible to see the balance on the SimplifiedCard. Therefore you must keep an administration of your expenses by yourself.

Safeguarding your Pin code

It is important to remember your Pin code! Want to write down your Pin code? Do not write the Pin code on the bank card or on the documents that are attached to the bank card. Discard the letter you received with the bankcard containing the pin code. Then the information will not reach someone else. In the event of theft, if someone else has your pass and your Pin code together you will not be compensated for any loss of funds.

Problems?

If your debit card is lost, damaged, blocked or you have forgotten your PIN, please call (0519) 29 88 88 (option 1) or send an email to kccsocialdomein@noardeast-fryslân.nl.

Dutch Bank account

You can only use this SimplifiedCard for direct payments, for other bank-related activities a Dutch bank account is needed! Once you have a Dutch bank account a switch is needed. Please call (0519) 29 88 88 (option 1) or send an email to kccsocialdomein@noardeast-fryslân.nl to make an appointment.

You can find information for opening a bank account at: <https://www.noardeast-fryslan.nl/leefgeld-voor-vluchtelingen-uit-oekraine>

Returning the SimplifiedCard

Please return your SimplifiedCard when one of the following situations occur:

- You have a Dutch bank account
- You are moving to another municipality or country.

Please call (0519) 29 88 88 (option 1) or send an email to kccsocialdomein@noardeast-fryslân.nl to make an appointment.

Please notice! Any balances remaining cannot be transferred to you. You are advised to spend the money in a shop or to withdraw the remainder at an ATM before returning the card.